

Stanton House Survey Feedback Report

As part of the consultation on the future of Stanton House, the Council sought to understand the priorities and needs of residents at Stanton House and their views on the possibility of relocating to a new sheltered housing scheme on East Road.

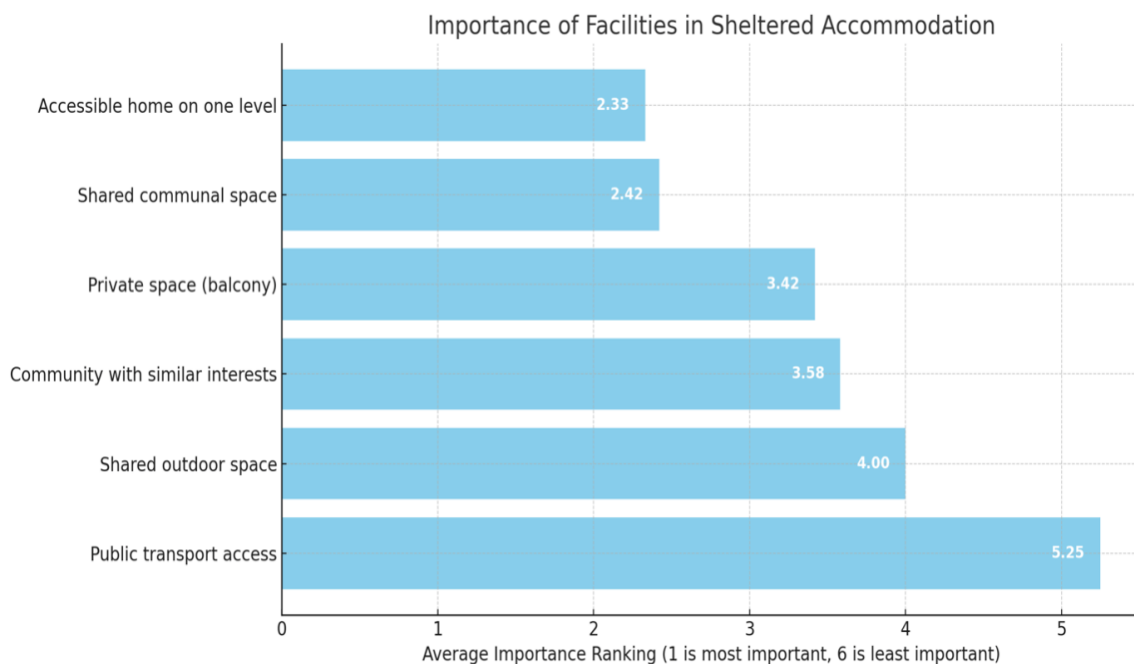
The survey was designed so that residents could list their priorities from a selected group of options, but they were also given the opportunity to provide written feedback to express anything that was not listed.

The survey was available to fill in during the consultation event at Stanton House on Thursday, 29th February, where residents had the option to complete it on the day or take it home to fill out and return using the freepost envelopes provided.

Overall, there were 22 responses to the survey and a breakdown of the responses can be seen below.

1. The facilities in the list below could be available in an older person's sheltered accommodation scheme. Please rank the following from 1 to 6, with 1 being most important to you and 6 being the least important.

This question had 21 respondents with 12 of them ordering all the options. The most selected responses and the greatest priority of the listed options was 'Accessible home on one level' with an average importance ranking of **2.33**. The responses are illustrated in the graph below:



There were 8 other respondents who did not order all their options, their responses are seen below:

- #1 Access to public transport, Having my own private space (e.g, balcony), Having a home that is accessible and on one level, #2 access to shared outdoor space, #3 living alongside people that are part of the same community and have similar interests, a shared communal space to meet and socialise.
- #1 A shared communal space to meet and socialise, access to public transport, having my own private space (e.g, balcony), #2 Having a home that is accessible on one level, access to shared outdoor space, living alongside people that are part of the same community and have similar interests.

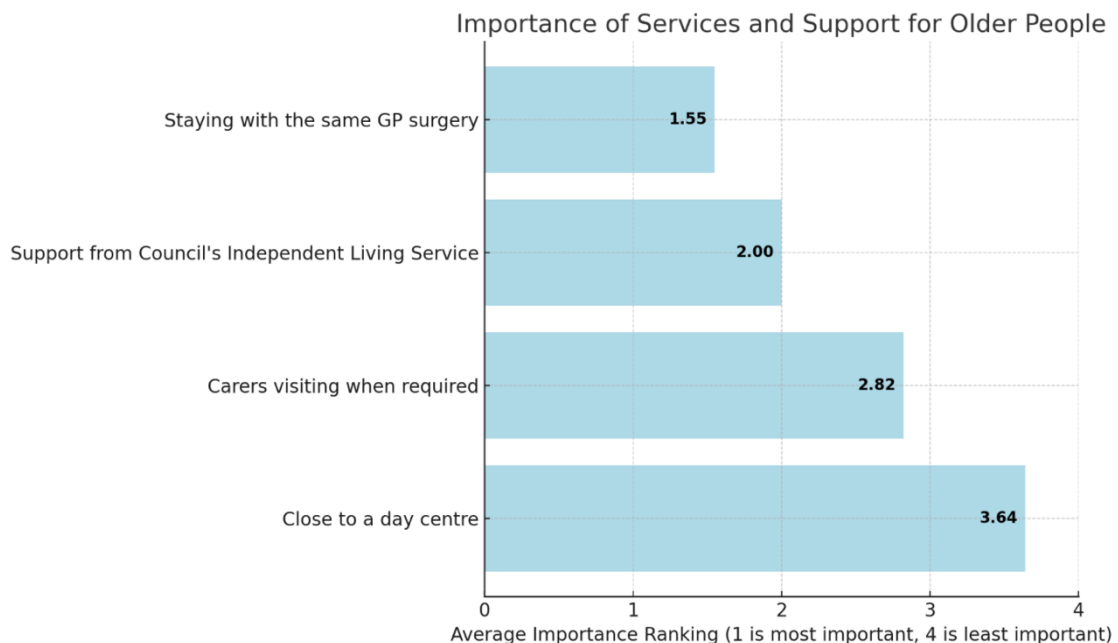
- #1 Close to Grafton Centre, #2 A shared communal space to meet and socialise, #3 Access to shared outdoor space, #4 Having a home that is accessible and on one level.
- #1 Space for washing machine, #2 Access to shared outdoor space, #3 A shared communal space to meet and socialise, #4 Having a home that is accessible and on one level, #5 Access to public transport, #6 Living alongside people that are part of the same community and have similar interests.
- #1 A shared communal space to meet and socialise, #2 Access to public transport, #3 Having a home that is accessible and on one level, #4 Living alongside people that are part of the same community and have similar interests, #5 Mobility scooter storage.
- #1 Living alongside people that are part of the same community and have similar interests, #1 Having my own private space (e.g, balcony), #2 Access to shared outdoor space, #2 A shared communal space to meet and socialise, #3 Having a home that is accessible and on one level, #6 Access to public transport.
- #1 Having my own private space (e.g, balcony), #2 Car parking space for my family to visit me.

There was other written feedback to this question too:

- One respondent said all facilities listed were equally as important.
- Mobility scooter shed/storage
- Parking and a launderette/washing machine space.
- Garden area and personal sheds outside.
- Staying in the same area and having a scheme manager on site a few times a week to help.
- Affordable to run electricity and heating and included in the rent.

2. The services and support networks that are available for older people are in the list below. Which would be most important if you were to move from Stanton House? Please rank from 1 to 4, with 1 being most important to you and 4 being the least important.

This question had 20 respondents with 11 ordering all the options, 4 who did not order all of the options and 5 who did not answer the question. The greatest priority of what would be important if they were to move away from Stanton House was ‘Staying with the same GP surgery’ with an average importance ranking of **1.55**. Their responses are illustrated in the graph below:



There were 4 respondents who did not order all the options, their responses are seen below:

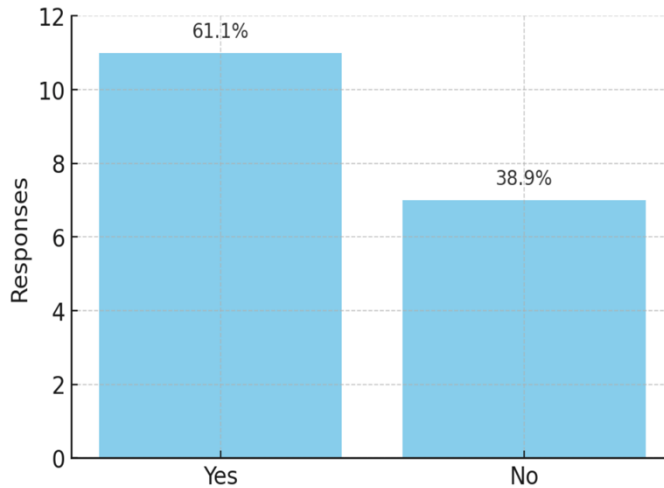
- #1 Staying with the same GP surgery, #1 Support from the Council’s Independent Living Service, #1 Carers visiting when required, #1 Close to a day centre.
- #1 Staying with the same GP surgery, #2 Receiving support from the Council’s independent living service, #2 Having carers that are able to visit the scheme when required, #4 Being close to a day centre.
- #1 Staying with the same GP surgery, #1 Receiving support from the Council’s Independent living service.
- #1 Staying with the same GP surgery, #1 Receiving support from the Council’s Independent living service

There was other written feedback to this question too:

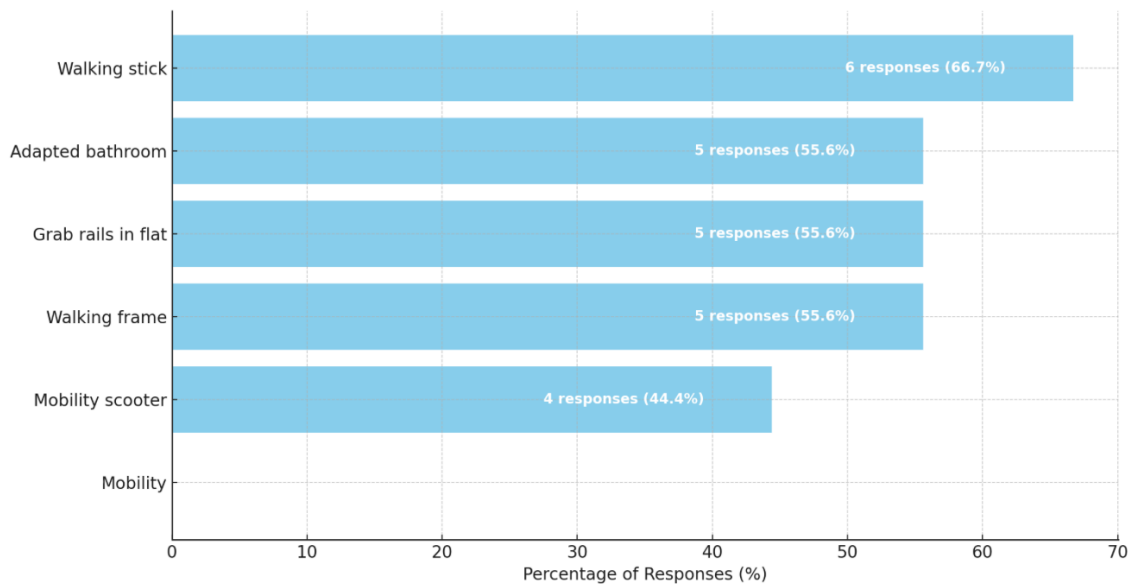
- Close to and easy access to grocery stores, Waitrose, Sainsbury’s, Pound Shop, Boots. Superdrug and the city centre.

3. Do you consider yourself as having mobility needs?

Overall, the question had 20 respondents with 11 answering **Yes**, 7 answering **No** and 2 opting to not answer this question. The majority of Stanton House residents said that they did have mobility needs with 61.1% choosing this answer.



A follow up question was asked to this question those who answered **Yes** to the previous question. It asked what devices they use to assist in getting around their flat and when they are outside. Each respondent was free to choose multiple answers of ways they get around. The most selected answer was ‘Walking stick’ with 66.7% of respondents choosing this answer.

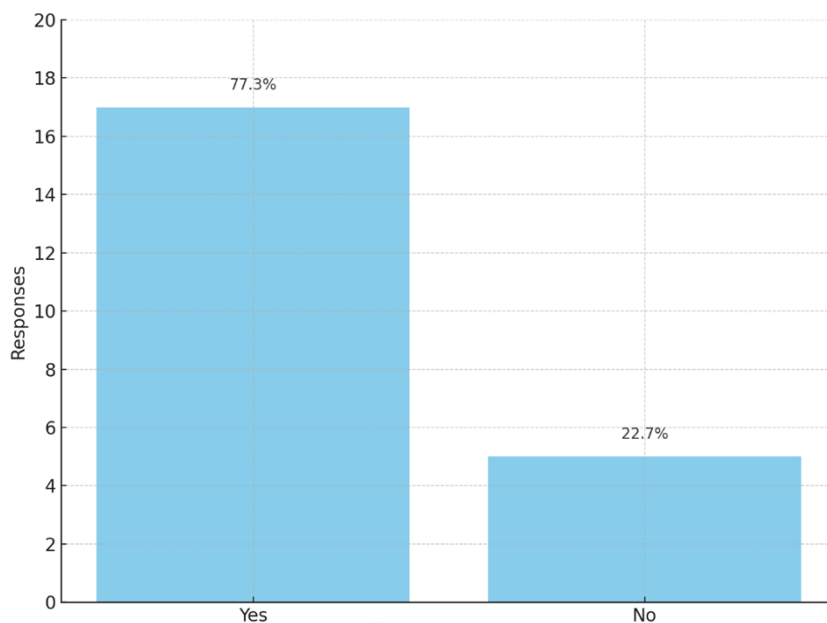


There was other general written comments and feedback showing other devices that residents use in getting around too:

- Level access shower
- Cannot walk without frame, cannot walk unaided
- Recovering from a stroke so not sure yet.
- Mobility car
- Wheelchair

4. Is moving to a new sheltered accommodation scheme at East Road something that you would be interested in?

There were 22 respondents overall with 17 who answered **Yes** and 5 who answered **No**. The majority of Stanton House residents indicated that they would be interested in moving with 77.3% choosing this answer.

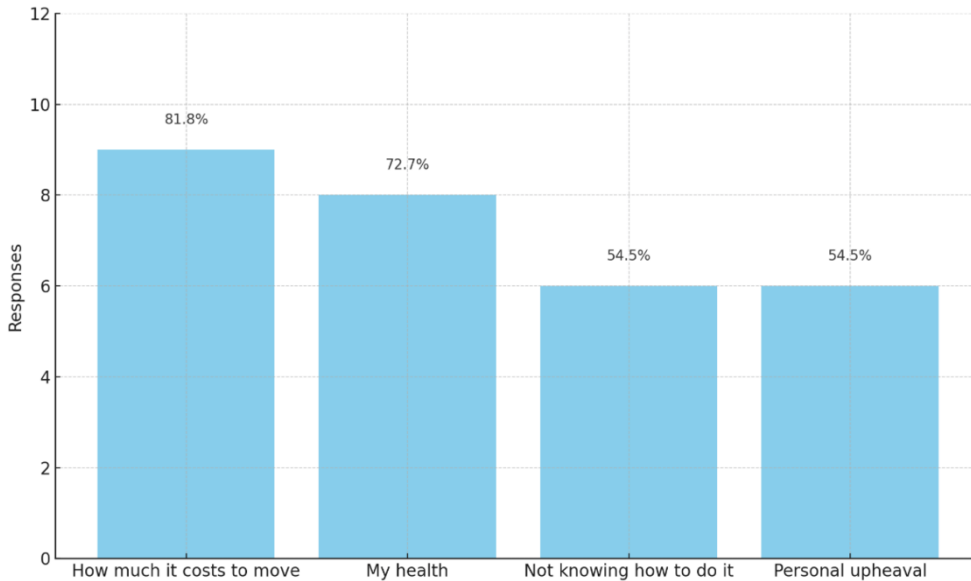


There was other general written feedback to this question:

- East Road yes, but not further out of the present area where I live.
- As long as we don't get separated + we keep the same staff
- Do not know at this stage
- Brandon Court and Ditchburn Place

4. Do you think there are any barriers in terms of you potentially moving in the future?? If yes, please let us know your main areas of concern by ticking any of the answers below. You can also write in any points that are not listed.

The question had 11 respondents overall with the option to select more than one choice. The most selected answer was 'How much it costs to move' with 81.8% of respondents choosing this answer.



There was other written feedback to this question too:

- Ground floor access
- Access to shops, outlook being away from river and green parks.
- Getting help with the move, I would like to stay in the same area
- No barriers if council pay and help.

To summarise the results of the survey the key takeaways are as follows:

Ground floor accessibility and communal spaces rank as the greatest priorities in sheltered accommodation.
Staying with the same GP surgery is the highest priority in terms of service and support for older people.
Walking Stick is the most used mobility aid, whereas an Adapted Bathroom, Grab Rails in Flat and a Walking Frame were joint second in terms of use.
How much it costs to move was ranked as the most important concern for older people moving from one accommodation to another.
The majority (77.3%) of Stanton House residents said they would be interested in moving.